



July 16<sup>th</sup>, 2021

Dear Visitors of Residents in The Cedars

July 8<sup>th</sup>, 2021, marked an exciting day for residents and visitors to The Cedars with the announcement of changes in visiting programs in Island Health. As partners with Island Health we are required to abide by the requirements to support these changes.

The change in visitor policy does come with some responsibilities for both Cedars staff and visitors, that I hope everyone will take note of and respect. These are things like checking in with greeters during visiting hours, presenting your proof of vaccination, and wearing a mask when traveling through The Cedars.

As of July 19, 2021, Social Visitors:

- Visits no longer need to be pre-scheduled
- Indoor social visits will no longer be limited to two adults and one child
- Visitors will be asked for proof of vaccination status. The Cedars will retain this information to provide public health if needed
- Visitors will continue to be screened for signs of illness, including a temperature check on arrival
- Visitors will still provide contact tracing information
- No Social Visits will be allowed during an outbreak or enhanced surveillance
- Visitors will wear a medical grade mask while moving through The Cedars and common areas
  - Fully vaccinated visitors may remove their masks once in direct contact with the resident they are visiting or when outdoors
  - A visitor will be considered fully vaccinated when at least 14 days has passed since receiving their second dose of a COVID-19 vaccine
  - Non-fully vaccinated visitors, or those unable to provide vaccination status, are required to wear a mask throughout their visit, both indoors and outdoors
- Outdoor facility-wide events may now include visitors at the discretion of site leadership, based on site capacity

The Cedars visiting hours are: 8 a.m. to 8 p.m. (no arrivals at meal times 11:30 a.m. – 12:30 p.m. and 4:30 p.m. to 5:30 p.m.)



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We are committed to providing meaningful and safe visiting opportunities for residents; however, each resident will have different needs for length of visits or number of visitors at one time. Please be mindful of resident's preferences, tolerance or cues when planning your visit and length of stay.

If visiting in a communal visiting area, such as the library ensure that physical distance between you and other residents is maintained. If in a group, please discuss with a staff member to ensure the size of your group aligns with the capacity of the space and for cleaning purposes following your visit.

As we adjust to new processes and the anticipated influx of visitors, we ask for your patience. In particular, our Greeters will need extra time to allow for screening of all visitors and to confirm vaccination status. During peak visiting times, line-ups may be expected. We would appreciate your understanding.

For questions or comments, please contact me or Jonathan Young, 250-477-4850.

Thank you and we look forward to moving ahead with these changes in a safe and meaningful way.

Karen Hope  
Executive Director



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